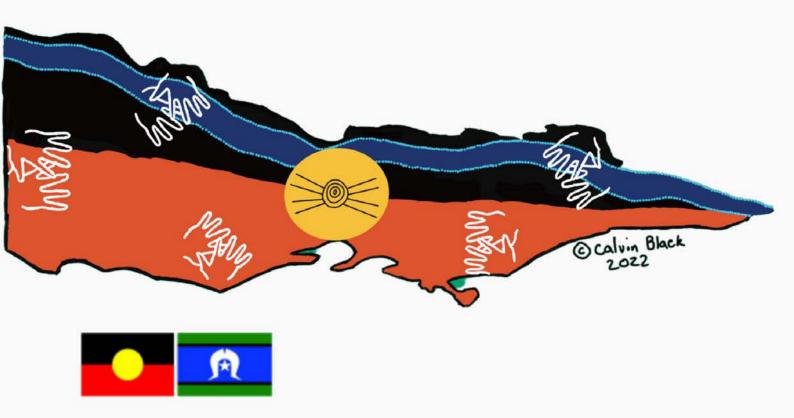




41ST ANNUAL REPORT

2022 - 2023



Acknowledgement of Country

Deaf Victoria acknowledges that we work on the unceded lands of the Wurundjeri People of the Kulin Nation. Deaf Victoria also acknowledges the continuous care and connections of all Aboriginal lands and waterways across Victoria. We acknowledge all Traditional Owners, Elders and Aboriginal and Torres Strait Islander people as the custodians of lands and waters ways across Australia. We pay our respect to their Elders past, present and emerging.



Deaf Flag

The World Federation of the Deaf has officially accepted the above design as the universal Deaf Flag. The design and colours represent the deaf community, sign language, pride and unity.



LGBTIQA+

Deaf Victoria also acknowledges and pays our respects to our community's lesbian, gay, bisexual, trans and gender diverse, intersex and queer pioneers in our deaf community.

WELCOME

Deaf Victoria is pleased to present the Annual Report for the Financial Year 2022-2023. This report serves to represent some of the organisation's activities and achievements.

Who are we?

Deaf Victoria advocates on behalf of deaf and hard of hearing Victorians to increase access to services and to educate the wider community on how to work, play and study with deaf and hard of hearing people. Deaf Victoria also represents deaf and hard of hearing interests in both in state government and other advisory groups.

Purpose

To advance the needs and aspirations of deaf and hard of hearing people, breaking down barriers and building foundations for a society that acknowledges and celebrates their contributions and capabilities.

Vision Statement

Deaf and hard of hearing people experience equality, opportunity and connection, and are valued for their unique contributions towards a diverse society.



Values

AUTHENTICITY





COLLABORATION

We work strategically and generously with partners to build support for campaigns and service responses that address the needs and aspirations of deaf and hard of hearing stakeholders.



CONNECTION

We are a force for connecting deaf and hard of hearing stakeholders, to each other, to community, to advocacy services and to opportunities for a fulfilling life.



JUSTICE

We work using social justice models with deaf and hard of hearing people at the heart of everything we do, to tackle the barriers to a fulfilling life.

Table of sutent



- 1 Acknowledgments
- 2 Welcome
- 4 Board and Staff
- 5 President's Report
- **7** Sign of the Times
- **9** General Manager's Report
- 11 2022 Victorian State Election
- **12** Our Visits
- 13 Advocacy Report
- **15** Communications
- 17 Our 40th Year Anniversary
- 19 Treasurer's Report & Statements
- **27** Thank you Our Partners and Sponsors



Ryan Malonda (he/him) **Treasurer** 6 years

Olivia Beasley (she/her) Secretary 5 years

Cathy Clark (she/her) President

5 years

Hannah Britton (she/her) Vice President 4 years

Sam Cartledge (he/him) Board Member 1 year

Philip Waters (he/him)
General Manager

Jas Shirrefs (they/them)

Deaf Mental Health

Policy Officer

Brent Rogers (he/him)

Advocacy Manager



Sandra Spadea (she/her)

Deaf Mental Health

Community Officer

Sophie Li (she/her)
Communications
Officer

Jo Richards (she/her)

Advocacy Officer



2022 - 2023



President's Report

SCAN [興趣] "As I write my fifth President's Report for Deaf Victoria, decided to pause and reflect."

As I write my fifth President's Report for Deaf Victoria, I decided to pause and reflect on how far we have come as an organisation during that time. I looked back at my first report in 2019, when the NDIS rolled out nationally and our information services funding was withdrawn. Over the last five years Deaf Victoria has been successful in acquiring government funding to continue and strengthen our operations.

The NDIS environment is certainly a win for participants, but it has created a competitive environment for disability representative organisations like Deaf Victoria, and service providers. All organisations are applying for grants, creating innovative solutions and new programs. This is a good thing, as organisations must consider how their services and programs benefit the community and must innovate and do things differently.

This, however, comes at the expense of collaboration. Personally, I would like to see all deaf representative and service provider organisations working together, networking, sharing and delivering deaf centric services that benefit everyone on our community. I am hopeful we will get to that place, but the sector is undergoing enormous change and there has never been an important time to consider the role and opportunity that deaf advocacy organisations can provide to enable collaboration. Deaf Victoria looks forward to seeing more collaboration across out sector.

Deaf Victoria, like all disability organisations, are facing a number of financial challenges in the current tight fiscal environment due to a range of inflationary pressures despite this, we continue to apply successfully for a range of state and commonwealth government funding opportunities.

I'd like to thank our Treasurers, Ryan Malonda, for his leadership in ensuring Deaf Victoria continues to deliver services and that our balance sheet shows a profit. Ry is leaving us after being on the Board, for six years, five of which were as Treasurer. Thank you for your service and we wish you all the best in your future endeavours.











Above: All the presidents who served on Deaf Victoria Board over the last 40 years. Left to right: Cathy Clark, Ann Bremner, Malcolm Shannon, Breda Carty, Carla Anderson, Phil Harper, Barry Darwin and Marnie Kerridge at the 40th Year Anniversary.



In 2018, Deaf Victoria launched a new five year strategic plan which concludes this year. The plan identified three broad goals, which are supported by strategic actions. The COVID-19 pandemic was a critical time in the organisation which required us to advocate and respond to the needs of our community who were affected by the pandemic. This meant we were unable to fulfil all of the actions in our strategic plan. The new Board will need to conduct a review of our strategic plan in the coming year, to determine if we should modify the current plan or create a new direction for the organisation.

To Philip and his team, a big thank you for your work, you have all achieved many things throughout the year, the mental health project has been a particular highlight, as have the regional roadshows to gather feedback from our community on the ongoing impacts of COVID for the Victorian Government.

Deaf Victoria's success in systemic advocacy comes from our individual advocacy cases where we are alerted to issues, can advocate and from that work, organisations see the benefit in changing their practice for the benefit of all.

In closing, I would like to thank my fellow board members, Olivia, Hannah, Ry and Sam, all of whom are stepping down this year. I thank them for their hard work and support to me in my role as President. I look forward to the opportunity to continue the work of the Board, with new talent and renewed vigour as we continue to steady the organisations through the current headwinds.



Cathy Clark

President



MAKING REAL CHANGE

16TH CONFERENCE | SATURDAY 25 MARCH 2023































Sign of the Times XVI 2023 was a fully accessible, sold out state conference with over 100 deaf, hard of hearing, deafblind, interpreters and families across Victoria attending to be inspired and challenged on the topic of, "Making Real Change".

We had an incredible line up of speakers including:

- International Keynote presenter from New Zealand, Victoria Manning MNZM, reflecting on 25 years of advocacy
- Elise Stewart, Founder of Deaf Hub Bendigo, sharing her journey in building the Deaf Hub in regional Victoria
- Sherrie Beaver from Expressions Australia on her work in the Rainbow Project that acknowledges Deaf intersectionalities within the Deaf Sector
- National CEO of NDIA, Rebecca Falkingham, on her experiences working in the disability sector and future plans for NDIA
- Deaf Australia CEO Jen Blyth facilitating a Panel including Joe Monteleone, Tamara Trinder, Anna-Louise MacAllister, Raguel Pantelic and Jan Fletcher
- · Karli Dettman on setting up the Deaf Mental Health Fund
- · Networking opportunities



2022 - 2023



General Manager's Report



"Reporting back and connecting to the deaf and hard of hearing community way is a value we will always cherish."

I want to acknowledge the many deaf and hard of hearing people who worked tirelessly to advocate for the rest of us, from their work in the Deaf Committee or VCOD or Deaf Victoria. A significant member of the deaf and hard of hearing people community, Bob Willis passed away in May 2023. Bob arranged many informal closed captioned movie nights and installed accessible front door systems/lights for many deaf and hard of hearing people. Thank you from the bottom of my heart to each and every one of you who worked for the community.

Deaf Victoria's staff and operations changed so much during the year. Apart from myself, all staff from 2021/22 took up exciting roles in other organisations with their new skills and expertise. They were all able to leave the organisation in a better place. I am grateful that they were replaced by another group of very capable staff at the beginning of the 22/23 financial year.

I had a busy year recruiting and brought on new staff:

- Brent Rogers as the Advocacy Officer, who is responsible to provide advocacy supports like writing letters, attending court hearings and providing information and options for deaf and hard of hearing people.
- Supporting him is the Intake and Advocacy Officer, Jo Richards. She looks after incoming communications like email, SMS, FaceTime and voice calls (we use Convo). We get many enquiries and requests for information as well as people needing advocacy support.
- Replacing Alisha Wormald, Sophie Li is our Information and Communications Officer, who has been busy producing social media and newsletter content. Sophie also developed our Business Plan as well as our Communications Plan.
- We were successful in obtaining a Mental Health grant from the Department of Health, and two
 roles were part of this funding. The project has two main areas of focus: Policy and Deaf
 community engagement. Jas Shirrefs as the Deaf Mental health Policy Officer and Sandra
 Spadea is the Deaf Community Mental Health Officer.

On the systemic advocacy side, which is my role, Deaf Victoria has been involved in the following activities in line with our Strategic Plan:

- Open Captioning in cinemas. We have started a campaign to undertake legal action against cinemas in Victoria for failing to provide 100% Open Captioning. We have 72 deaf and hard of hearing and hearing people from across Australia signing up to join our complaint.
- As someone who believes in partnerships, I formed a Deaf and hard of hearing sector network comprised of key non-government organisations providing services for deaf and hard of hearing people in Victoria. This network aims to share information and undertake joint advocacy efforts to address systemic issues about deaf and hard of hearing people in Victoria. Members of this group are:
 - Deaf Victoria
 - Deaf Blind Victoria
 - Expression Australia
 - Soundfair

- Deaf Children Australia
- John Pierce Centre
- Next Sense
- With the November 2022 Victorian State Election, the network also endorsed six key priorities that will support Victorian deaf and hard of hearing people.
- To influence deaf education, I also formed a Deaf Education Consortium comprised of nongovernment organisations to help us share information and advocate about deaf and hard of hearing education issues. The Consortium will be supported by several working groups focusing on key issues within the education space and works in partnership with government departments and agencies such as the Victorian Deaf Education Institute.
- In line with our strategic plan, we have resurrected the Auslan interpreter agency regular catchups. We are mainly focusing on the prevalence and use of Video Relay Interpreting (VRI), especially after COVID. Before the pandemic, VRI bookings were at around 5% then 85% at the peak of the pandemic. The percentage now has gone down to about 50%.

The highlight of the year was the Sign of the Times conference. It was well attended with a speech by the Minister for Disability, Lizzie Blandthorn and the NDIA CEO, Rebecca Falkingham. See below an article with more details.

Without the belief and trust of the Board, the staff and I would not have made the achievements outlined in this Annual Report. I wish to thank the Board for their support, in particular, the President, Cathy Clark. You can continue supporting the work of Deaf Victoria by sharing our information, contact us and follow us on social media and encourage others to do so!

General Manager

2022 Victorian State Election

With the support of Expression Australia, the key organisations for deaf and hard of hearing people in Victoria got together and presented a platform of 6 key demands for all political parties.

Did you know that there are about *1 MILLION* deaf and hard of hearing Victorians? And this number is growing fast because more people are losing their hearing due to ageing or industrial deafness.

The Victorian Government released the 23/23 budget and there was disappointingly no new funding or investment in deaf and hard of hearing people. This is an issue we are working on with support from the Victorian Council of Social Services and aiming to get new funding for programs supporting deaf and hard of hearing Victorians in next year's budget.





Promotion of Auslan



Provide \$1m per year (or \$1 for every person impacted) for individual and systemic advocacy services



Establish a Deaf and hard of hearing Hub



Develop and maintain a robust evidence base focused on social and economic outcomes for the deaf, hard of hearing and deafblind population



Standardise and improve services for children who are deaf, hard of hearing and deafblind in all Victorian schools



Improve the health and wellbeing outcomes of deaf, hard of hearing and deafblind people













Our visits



Deaf Victoria was funded by the Department of Health to carry out 3 different outreach trips visiting 11 towns across Victoria! We met with over 500 deaf and hard of hearing people and some Auslan students and we talked about COVID-19 safe behaviours, how to contact advocacy support organisations, and distributed many different resources and information. It was great to meet a diverse range of deaf, hard of hearing and their friends and families in our community.



This outreach program is supported by the Victorian Government.





We have progressively increased the number of deaf and hard of hearing people supported since 2019.

We were fortunate to continue to receive funding from the Victorian Government which recognised the increased advocacy required due to COVID and other important issues. This is address by having a full time Advocacy Officer and a part-time Intake and Advocacy Officer. As a result, we have been able to provide quality advocacy services to 79 deaf and hard of hearing people or their families!



We have supported 20% more deaf and hard of hearing people since 2019.



Above: Advocacy Manager, Brent Rogers, in Mildura during one of Deaf Victoria community road trips in September 2022.

Right: Advocacy Officer, Jo Richards, sharing a success story of advocating for one deaf person to change ING Bank to accept all deaf phone calls from Convo AU. This is the first bank to be fully accessible via phone.



"We also have a new record in receiving most enquiries ever."

570 emails and Messenger queries compared to 339 last year. Here is a table of the most common enquiries we receive below:



2022 - 2023



"Deaf Victoria has continued to experience significant growth across all of our current platforms - 13% higher than the previous year."

In particular, our social media engagement has continued to grow with strong engagement of over 4,200 likes on Facebook and 1,560 Instagram followers. This achievement further solidifies our position as one of the largest advocacy platforms dedicated to the deaf and hard of hearing community in the country.

In other news, I stepped in Alisha Wormald's role as our Information and Communications Officer in August 2022, hitting the ground running to immediately work on:

- National Week of Deaf People 2022, celebrating the various community members and their advocacy work in Victoria.
- AGM and Deaf Victoria's special 40th Anniversary in November 2022
- Communicate with over 100 regional deaf community members, groups and media and communications channels in 9 different towns across Victoria to join face-to-face community chats and presentations in our 3 separate road trips in September, November and February.
- A sold-out event: Sign of the Times Conference in March 2023
- Set up of Deaf Cultural Competency Training (DCCT) presentation, information booklet, booking system and feedback forms
- · Promoted and raised awareness of Deaf Mental Health policies, community
- consultations and support information
- Created several materials and media on Deaf mental health and wellbeing
- Managed of multiple stakeholders and communications across
- different projects within the Deaf Victoria
- Introduction to advocacy success stories, news and achievements

I also assisted in improving engagement with our community members via our monthly e-newsletters, with many feedback saying they were now enjoying reading the updates and felt welcomed into our stories, events and news. What a fantastic result to our goal from last year!

Sophie Li

Communications Officer



Snapshot of our communications

1 July 2022 - 30 June 2023

FACEBOOK

4,279

Total number of likes

INSTAGRAM

1,362

12.8%

Total number of followers

LINKEDIN

427

Total number of followers

e-NEWS

10%**†** 1,238

18%

Subscribers reading our newsletters

Free help lines for Deaf, hard of hearing and Deafblind people in Victoria

All phone numbers can be used by any of the following ways: National Relay Service (free), Video Relay (free) or Convo (paid).

Available: 24/7

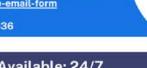
For general mental illess and distress

Online chat: https://www.beyondblue.org.au/supportservice/chat

Email: https://www.beyondblue.org.au/supportservice/email/beyond-blue-email-form

Phone number: 1300 224 636







Available: 24/7

For general mental illness and distress

Online chat: https://www.lifeline.org.au/c

SMS: 0477 13 11 14

Phone number: 13 11 14



Very few cinemas have open captions

Available: 24/7

40th Year Anniversary













The Board was delighted to celebrate 40 years of advocacy for all deaf and hard of hearing people in the state of Victoria. The night was filled with stories of previous managers in the organisation, sharing their biggest achievements, the challenges and the collective resilience the community brings when everyone jumps onboard together. These include saving TAFE Auslan courses from being shut down, the beginnings of Deaf Mental Health awareness and the management of access to information about safety during COVID19 lockdowns.







"Despite the circumstances and pressures, I'm pleased to report that we are in a good position."

On behalf of the Board, I present to the members my Treasurer's Report of Deaf Victoria's finances from 1 July 2022 to 30 June 2023, representing Financial Year 2023 (FY2023).

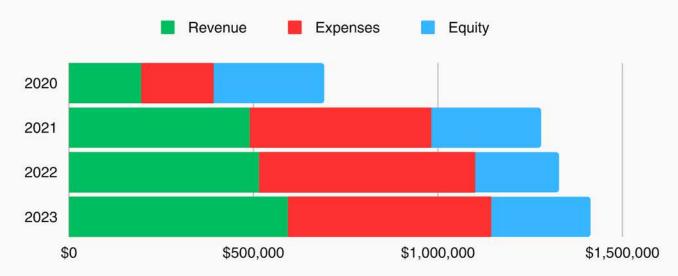
With rising costs of living, everyone is feeling significant financial pressure. This includes businesses, especially small businesses and those in the non-for-profit/charity sector. We have seen many businesses impacted and forced to make tough financial decisions. Despite the circumstances and pressures, I'm pleased to report that we are in a good position.

In FY2023 our income amount to \$592,438 (+15% compared to FY2022). As with previous years, the majority of our income came from the Victorian Government's Department of Families, Fairness and Housing (DFFH). This income has been bolstered by income from the Department of Health and our Deaf Cultural Competency Training (DCCT) consultancy work.

Our expenditure for FY2023 was \$550,768 (-6% compared to FY2022). Despite the decrease in expenditure, we have felt the impact of increased operating costs, especially when it comes to staffing. Staff wages increased by 5% due to Award changes, as well as mandatory superannuation contributions increased by 0.5%. Our WorkCover insurance premiums also increased.

For the first time since 2020, we can announce that for FY2023 we closed with a surplus of \$41,670 (compared to a deficit of \$70,696 in FY2022). We do not set out to make a profit, however any funds we retain support us to continue in our work. Overall we have continued to have a good amount of equity over the last few years.

Financial snapshot of the last 5 years



With sustainability of Deaf Victoria as our priority, and the prospect of limited government grant availability, we have our now established Audit and Risk Committee (ARC) to review our finances and decisions, and inform the Board of our position as time goes on. Through the ARC, our FY2024 budget was developed with financial security in mind and approved by the Board.

As with previous years, we completed our annual review of our finances. This financial review was completed by Ryk Eksteen from Collins & Co Audit Pty Ltd. As a result of this review, we are satisfied that our financial accounts are being managed appropriately.

As I will be stepping down from the Board at this 2023 AGM, this will be my last report. I am proud to leave Deaf Victoria in this position where it can continue to support our community. Over the last 6 years on the Board (5 as Treasurer) I extend my gratitude to my fellow Board members

to whom I would not have been able to do this work without special mention to Mija Gwyn (then President in 2017) for encouraging me to join the Board and Cathy Clark (current President) for your support throughout the years.

Disclaimer: Graphs contained within this report are for a visual indication only, please refer to our Statement of Profit and Loss as well as our Statement of Financial Position for greater detail. The full Special Purpose Financial Report can be obtained by members upon request and is provided to the Australian Charities and Not-for-profits Commission in line with our obligations as a not-for-profit entity.







DEAF VICTORIA INC ABN 62 495 643 645 STATEMENT OF PROFIT OR LOSS FOR THE YEAR ENDED 30 JUNE 2023

	2023	2022
INCOME		
Grant & Program Funding Income	440,334	474,947
Other Income	152,104	37,725
COVID-19 Government Assistance Payments	-	1,708
TOTAL INCOME	592,438	514,380
EXPENDITURE		
Administrative Expenses	119,309	180,653
Depreciation Expenses	1,980	1,524
Employee Related Expenses	429,479	402,899
TOTAL EXPENDITURE	550,768	585,076
NET SURPLUS/(DEFICIT) FOR THE YEAR	41,670	(70,696)
DEAF VICTORIA INC ABN 62 495 643 645 STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR	ENDED 30 JUNE 2023	3
	2023	2022
NET SURPLUS/(DEFICIT) FOR THE YEAR	41,670	(70,696)
Other Comprehensive Income for the Year		
NET SURPLUS/(DEFICIT) ATTRIBUTABLE TO THE ASSOCIATION	41,670	(70,696)

The Income and Expenditure Statement is to be read in conjunction with the independent audit report and the notes to the financial statements.

DEAF VICTORIA INC ABN 62 495 643 645 STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2023

	Note	2023	2022
CURRENT ASSETS Cash and Cash Equivalents Trade and Other Receivables		369,539 2,789	542,309 15,552
TOTAL CURRENT ASSETS NON-	-	372,328	557,861
CURRENT ASSETS	=		
Furniture and Equipment		3,206	2,035
TOTAL NON-CURRENT ASSETS	-	3,206	2,035
TOTAL ASSETS	-	375,534	559,896
CURRENT LIABILITIES	=		
Trade and Other Payable Income Received in Advance Employment Entitlement Provisions		27,263 62,679 16,771	73,336 252,614
TOTAL CURRENT LIABILITIES	_	106,713	6,795 332,745
NON-CURRENT LIABILITIES Employment Entitlement Provisions TOTAL NON-CURRENT LIABILITIES	-	-	-
TOTAL LIABILITIES	=		
NET ASSETS	-	106,713	332,745
EQUITY	-	268,821	227,151
Accumulated funds	_		
		268,821	227,151
	-	268,821	227,151

The Statement of Financial Position is to be read in conjunction with the independent audit report and the notes to the financial statements.



TOWARDS A VISION SHARED

127 Paisley Street Footscray VIC 3011 Australia Phone (03) 9680 1000 Fax (03) 9689 6605 www.collinsco.com.au

INDEPENDENT REVIEWER'S INDEPENDENCE DECLARATION TO THE DIRECTORS OF DEAF VICTORIA INC ABN 62 495 643 645

I declare that to the best of my knowledge and belief, in relation to the review for the financial year ended 30 June 2023 there has been:

i. No contraventions of the auditor independence requirements as set out in the Australian Charities and Not-for-Profits Commission Act 2012 in relation to the review; and

ii. No contravention of any applicable code of professional conduct in relation to the review.

Frederik Ryk Ludolf Eksteen CA

ASIC Auditor Registration Number 421448

Collins & Co Audit Pty Ltd 127 Paisley Street FOOTSCRAY VIC 3011

Dated this 11th day of October 2023



TOWARDS A VISION SHARED

127 Paisley Street Footscray VIC 3011 Australia Phone (03) 9680 1000 Fax (03) 9689 6605 www.collinsco.com.au

Independent Reviewer's Review Report To the Members of Deaf Victoria Inc

Report on the Financial Report

I have reviewed the accompanying financial report of Deaf Victoria Inc, which comprises the statement of financial position as at 30 June 2023, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the financial year ended on that date, notes comprising a summary of significant accounting policies and other explanatory information, and the Committee Members' declaration.

Committee Members' Responsibility for the Financial Report

The Committee Members of the Association are responsible for the preparation of the financial report that gives a true and fair view in accordance with the Australian Accounting Standards, the Associations Incorporation Reform Act 2012 (Victoria) and the Australian Charities and Not-for-Profits Commission Act 2012 and for such internal control as the Committee Members determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Independent Reviewer's Responsibility

My responsibility is to express a conclusion on the financial report based on my review. I conducted our review in accordance with Auditing Standard on Review Engagements ASRE 2400 *Review of a Financial Report Performed by an Assurance Practitioner Who is Not the Auditor of the Entity*, in order to state whether, on the basis of the procedures described, I have become aware of any matter that makes me believe that the financial report is not in accordance with the Australian Charities and Not-for-Profits Commission Act 2012 including: giving a true and fair view of the Association's financial position as at 30 June 2023 and its performance for the period ended on that date; and complying with the Australian Accounting Standards. ASRE 2400 requires that I comply with the ethical requirements relevant to the review of the financial report.

A review of a financial report consists of making enquiries, primarily of persons responsible for financial and accounting matters and applying analytical and other review procedures. A review is substantially less in scope than an audit conducted in accordance with Australian Auditing Standards and consequently does not enable us to obtain assurance that we would become aware of all significant matters that might be identified in an audit. Accordingly, I do not express an audit opinion.

Independence

In conducting my review, we have complied with the independence requirements of the Australian Charities and Not-for-Profits Commission Act 2012. I confirm that the independence declaration required by the Australian Charities and Not-for-Profits Commission Act 2012, which has been given to the Committee Members of the Association, would be in the same terms if given to the Committee Members as at the time of this independent reviewer's report.



TOWARDS A VISION SHARED

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Conclusion

Based on my review, which is not an audit, I have not become aware of any matter that makes us believe that the financial report of Deaf Victoria Inc is not in accordance with the Associations Incorporation Reform Act 2012 (Victoria) and the Australian Charities and Not-for-Profits Commission Act 2012 including:

a) giving a true and fair view of the Association's financial position as at 30 June 2023 and of its performance for the period ended on that date; and complying with Australian Accounting Standards.

Frederik R.L. Eksteen CA

ASIC Auditor Registration Number 421448

Collins & Co Audit Pty Ltd 127 Paisley Street Footscray VIC 3011

11 October 2023



Thank you

Thank you to all of our sponsors, partners and donors who supported our organisation

Access MAbilities

























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